



Job Preview

In-Store Team Member

Working as an in-store team member at Papa John's Pizza is an excellent job! We offer an exciting, top-quality work environment, competitive wages, and excellent opportunities for advancement! We will help you develop a strong work ethic, commitment to standards and quality, proficiency in multi-tasking, and integrity. The necessary qualifications plus what to expect as an in-restaurant team member in our company include:

- Commitment to standards. Our philosophy of delivering top quality to customers depends on your ability to follow our operational standards. This requires commitment, integrity, and the ability to follow written procedures.
- The ability to work in a team environment. Team members assume certain duties and then work together to serve customers. We are only as strong as our weakest team member. This requires selflessness, cooperation, and a positive attitude.
- Outstanding customer service. Team members are primarily responsible for ensuring a high quality customer experience. This requires an understanding of customers' needs, problem solving skills, effective communication, patience, and commitment to order accuracy at all levels. We need your personality to shine through to our customers!
- The ability to operate in a fast-paced, stressful environment. You will work in a vibrant, energetic store that requires multi-tasking and prioritization. You will not become bored at Papa John's Pizza!
- Endurance and flexibility. You will become cross-trained in several different workstations and will be expected to contribute as needed in an efficient manner. Hours may be long and shifts may have to be covered unexpectedly as circumstances warrant. Schedule flexibility is a must.
- Cleanliness and organization. A clean and organized work area is necessary to properly serve customers.
- Only those 18 years of age or older may tend oven, cut pizzas, and wash dishes.
- The position requires repetitive motion, moderate lifting, work with various equipment, various cleaning duties, and long periods of standing.

Overall, if you maintain a healthy, optimistic attitude you will meet each challenge and excel at Papa John's Pizza. Our company provides an excellent opportunity to develop work skills that will benefit you your entire career!