



Job Preview

Driver Team Member

Either part-time or full-time, working at Papa John's Pizza as a delivery driver is an excellent way to earn income! We offer schedule flexibility, an exciting work environment, and excellent pay, including cash you take home nightly! Here are the necessary qualifications plus what to expect as a delivery driver in our company:

- You must have at least two years continuous United States driving experience.
- You must have a valid driver's license, proof of insurance, and an approved Motor Vehicle Record (MVR). Ask a manager for details.
- Your car must be able to pass a basic quality inspection.
- You must be able to handle extensive driving and sitting in your car, eye-hand coordination, moderate lifting and stooping, and working outdoors in all weather conditions.
- Because you handle cash at the point of delivery, you must be able to perform basic mathematical calculations and make change for customers.
- Approximately 80% of our customers' only physical interaction with Papa John's is with the delivery driver, so superior customer service skills are essential. Outstanding customer service includes, but is not limited to:
 - Pre-delivery maintenance to ensure you and your car can service customers effectively
 - Effective routing of self (with customers', not personal, needs in mind) and strong knowledge of delivery area and streets
 - Checking orders for accuracy before leaving and confirming order information (e.g., name, order specifics, etc.) at the door
 - Following our delivery standards and procedures to ensure a consistent, high-quality delivery experience for our customers
 - Excellent personal appearance, hygiene, and compliance with our uniform standards, including a car topper
- Because you carry cash, you must always perform a cash drop when returning from a delivery. Additionally, you must adhere without exception to several other security procedures. You will learn these during your training.
- You must follow safe driving procedures at all times as a representative of Papa John's.
- You must be able to operate within a busy environment with heavy traffic.

Working as a delivery driver is not limited to simply delivering and those associated duties. Delivery drivers are expected to be productive at all times and contribute within a team environment. You will cross train in several other positions, including oventending, ordertaking, routing, and pizza topping. This requires competence with heavy equipment, computers, and multi-line phones. Efficiency and productivity from the delivery driver is essential to Papa John's team success! Combine this with an outstanding attitude and you have the tools necessary to thrive in an excellent full or part time job!